



**Provider Notice Issued: November 8, 2019**

**To: All Illinois Ambulance Providers**

**Date: October 22, 2019**

**Re: Ambulance Claims Billing Directly to Molina Healthcare of Illinois**

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### **Announcement**

Beginning with dates of service January 1, 2020, all emergent and non-emergent ambulance claims for registered IMPACT provider type 070 (Ambulance) specific to Category of Service 050 (Emergency Ambulance Transportation) and 051 (Non-Emergency Ambulance) will be submitted to Molina Health Care of Illinois for claims processing. This change applies to both HealthChoice and Medicare Medicaid Program (MMP) members.

### **Claim Requirements:**

The standard claim billing requirements will remain the same, including the specific format needed in box 19. For non-emergent ambulance claims that originate at a hospital or a LTC facility, the ambulance provider must include the PCS form in order for the claim to be considered for payment. Please refer to the Molina website for additional information.

Non-emergent ambulance claims with dates of service prior to January 1, 2020 should continue to be submitted to Secure Transportation along with claims for provider type 070 that are for Category of Service 052 (Medicar) and 054 (Service Car). There is **no change** to claims and processes related to Medicars, Service Cars, and Taxis.

Molina accepts claims electronically through the EDI process and through their web portal. Paper claims are also acceptable, but not preferred.

### **Questions**

Providers with questions may contact their Molina provider network manager or email the Provider Network Management Department at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com).

Providers who need help identifying their assigned provider network manager may visit Molina's Service Area page at [www.MolinaHealthcare.com/providers/il/medicaid/contacts/Pages/servicearea.aspx](http://www.MolinaHealthcare.com/providers/il/medicaid/contacts/Pages/servicearea.aspx).

Sincerely,

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